

# DigitalAccess@Home

住家数码共享计划

Skim 'Akses Digital@Rumah'

வீடுகளுக்கான மின்னிலக்கச் சேவைத் திட்டம்



In support of:



In collaboration with:



# About DigitalAccess@Home

A scheme that provides subsidised broadband and laptops/tablets to lower-income households to support their lifestyle needs, including work and social activities.



# WHO CAN APPLY?

To qualify for DigitalAccess@Home, you must meet the following criteria:



## Dwelling Type

- Stay in a HDB flat



## Citizenship

- At least one member of your household is a Singapore Citizen



## Income

- Monthly Gross Household Income (GHI)<sup>1</sup> ≤ \$1,900 OR monthly Per Capita Income (PCI)<sup>1</sup> ≤ \$650
- Monthly GHI<sup>1</sup> ≤ \$3,400 OR monthly PCI<sup>1</sup> ≤ \$900, if there is a primary school student or person with disabilities in your household
- **(For applications received before 31 March 2025)**  
Monthly GHI<sup>1</sup> ≤ \$3,400 OR monthly PCI<sup>1</sup> ≤ \$900, if your household has MOE school-going child/children<sup>2</sup> (with none in primary school)



## Existing Beneficiaries

- Existing beneficiaries of subsidised broadband or subsidised devices (under either the Home Access or NEU PC Plus schemes) will not be offered DigitalAccess@Home's subsidised broadband or subsidised devices respectively.

<sup>1</sup>Income calculated as an average of the last 12 months. GHI (Gross Household Income) refers to all employment income, self-employed income, rental income, overtime pay, allowances, cash awards, commissions and bonuses of all members of the household. PCI (Per Capita Income) refers to the average monthly gross household income divided by the total number of household members.

<sup>2</sup>Full-time students age 25 and younger attending a Government / Government-Aided School, Junior College, Centralised Institute, Independent School, Specialised Independent School, Specialised School, Institute of Technical Education, Polytechnic or MOE-funded Special Education School.



You are encouraged to use the online self-assessment tool on [www.go.gov.sg/digitalaccesschecker](http://www.go.gov.sg/digitalaccesschecker) to check your eligibility before applying.

# HOW MUCH DO I NEED TO PAY?

## (CO-PAYMENT)

The amount of your co-payment will depend on the product(s) you select.  
The table below shows the co-payment amounts:

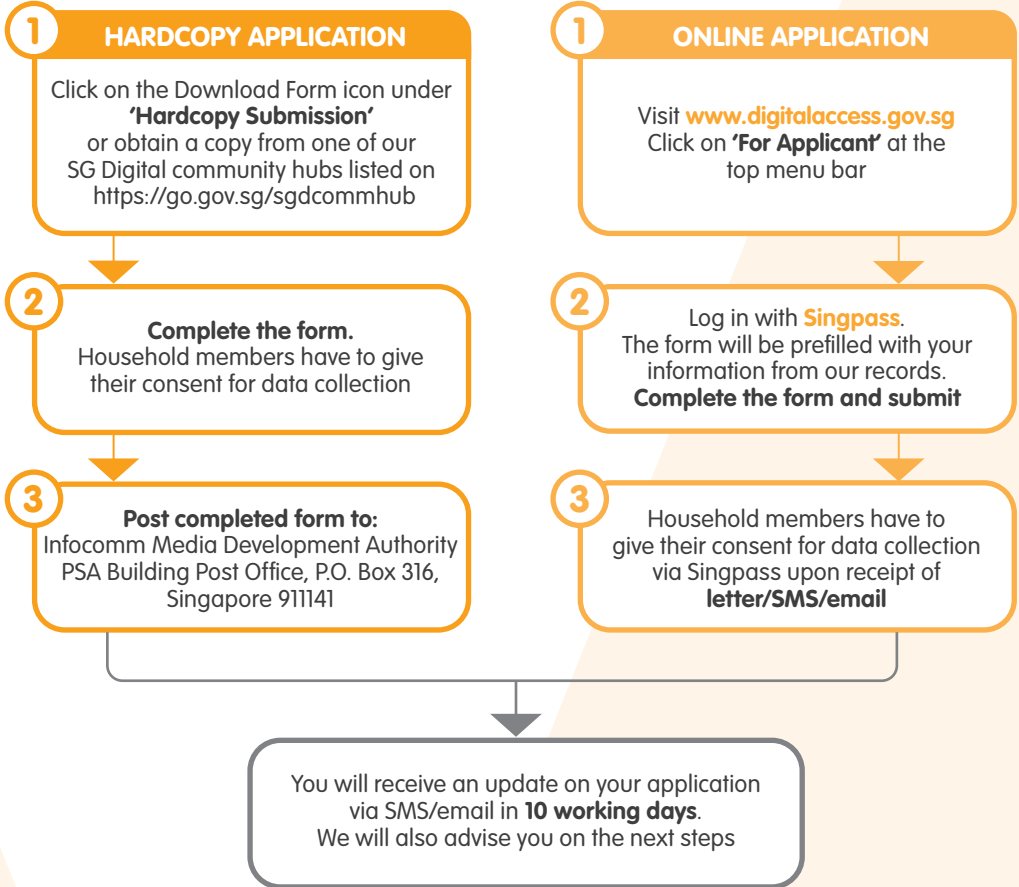
	Subsidised Broadband (Select One) Monthly Payment over 36 Months (before GST) <sup>4</sup>		Subsidised Devices (Select One) One-time Payment (before GST) <sup>4</sup>			
Applicant Type	M1		ACER	JK Technology		
	500 Mbps	1 Gbps	Laptop 15.6", Intel Core i5	Laptop 15.6", AMD Ryzen 5	Tablet 8", Android	Tablet 10.1", Android
<b>Tier 1 / Public Rental Scheme (PRS)</b> You or a member of your household is a beneficiary of • HDB PRS OR • MSF ComCare Long-Term/ Short-to-Medium Term Assistance OR • MOE Financial Assistance Scheme (FAS) <sup>3</sup> , with GHI ≤ \$1,900 or PCI ≤ \$650	\$5	\$10	\$220	\$235	\$75	\$85
<b>Tier 2 / Reside in 1-3 Room</b> • You reside in a HDB 1-3 room flat OR • You or a member of your household is a beneficiary of MOE's FAS <sup>3</sup> , with GHI ≤ \$3,400 or PCI ≤ \$900	\$10	\$15	\$445	\$475	\$155	\$165
<b>Tier 3 / Reside in 4 Room or Larger</b> You reside in a 4 room flat or larger	\$15	\$20	\$665	\$710	\$230	\$250

<sup>3</sup> MOE FAS includes MOE FAS for mainstream schools, Special Education Financial Assistance Scheme (SPED-FAS) for special needs schools, and Higher Education Community Bursary (HECB) Tier 1 for Polytechnic and ITE students.

<sup>4</sup> Payments are subject to the prevailing GST.

# HOW TO APPLY?

You only need to submit one application form (via online/hardcopy) per household.



If you have questions on DigitalAccess@Home, find out more by:

- scanning the QR code to visit the FAQs at <https://go.gov.sg/digitalaccess-faq>
- calling the IMDA hotline at 6377 3800
- emailing [digitalaccess@imda.gov.sg](mailto:digitalaccess@imda.gov.sg)
- visiting our SG Digital community hubs at selected Community Clubs (CC) and public libraries listed on <https://go.gov.sg/sgdcommhub>



All information provided is accurate at the time of print and is subject to change.  
Please visit [www.digitalaccess.gov.sg](http://www.digitalaccess.gov.sg) for the most updated information.

Printed in April 2023.

# BROADBAND & DEVICES SPECIFICATIONS

Broadband services and device models may vary and are subject to change.



## FIBRE BROADBAND



Bandwidth	500 Mbps	1 Gbps
Plan Period	36 months	36 months
Recommended Number of Users/Devices	1-4	3 and above
Target Usage	1-2 Users: Online multiplayer gaming, 4K streaming 1-4 Users: Web surfing, email, social networking, moderate video consumption	All target usage supported by 500 Mbps, plus sharing large files and live streaming video

Note: Your residential home should not have an existing fibre broadband.



## LAPTOP



Display	15.6"	15.6"
Processor	Intel Core i5	AMD Ryzen 5
Memory	8 GB	8 GB
Storage	512 GB SSD	512 GB SSD
Graphics Card	Integrated Graphics	Integrated Graphics
Sound	Built-in stereo speakers with volume control and microphone	Built-in stereo speakers with volume control and microphone
Bluetooth	Bluetooth 5.2	Bluetooth 5.0
Camera	HD webcam with: • 1280 x 720 resolution • 720p HD audio/video recording	720p HD camera
WIFI	WIFI 5	Wireless 2x2 AC
Display Port	HDMI 2.1 port with HDCP support	HDMI port or equivalent
Weight	1.7 kg	1.7 kg
Target Usage	Document Processing (e.g. MS Office) Media Consumption (e.g. YouTube)	



## TABLET



Display	8"	10.1"
Operating System	Android 9 (Pie) or later	Android 10 or later
Memory	2 GB	2 GB
Internal Storage	32 GB	32 GB
Camera	Front 2.0 MP/Rear 5.0 MP	Front 5.0 MP/Rear 8.0 MP
Bluetooth	Bluetooth 5.0	Bluetooth 5.0
WIFI	11a/b/g/n/ac, 1x1	11a/b/g/n/ac, 1x1
Weight	0.305 kg	0.420 kg
Target Usage	Media Consumption (e.g. YouTube, Facebook, TikTok)	

# SERVICE CENTRES

## BROADBAND PROVIDER

**M1**

Hotline: 1623

## DEVICE PROVIDERS

**ACER**

Tel No.: 1800 895 6299

Email: [acercare.sg@acer.com](mailto:acercare.sg@acer.com)

**JK TECHNOLOGY**

Tel No.: 6844 3412

Email: [JK-DAP@jktech.com.sg](mailto:JK-DAP@jktech.com.sg)

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